



FREQUENTLY ASKED QUESTIONS

What is EvaluationWeb?

EvaluationWeb is an application service for data collection and reporting. We customize our framework web application to collect the data to your specifications, as well as provide reporting services. It's ideal for multi-site evaluation projects, and projects that have many staff members entering data or viewing reports. We maintain the servers, the application, and the database, while also providing the technical support – so you can focus on the evaluation project.

What is included?

Data Entry - We design the forms for data entry to match your program data requirements. Text elements, numeric data, graphics files, audio files, and photographs can all be included. We also build validation rules to help ensure that data is entered correctly

Reports – We have a wide variety of reporting modules available including basic statistical reporting, drill down reports, geomapping, and customized reports.

Toll-Free Technical Support for End Users – We answer end user and administrative questions about entering data and generating reports.

Maintenance – We have a staff of programmers and technical support providers that maintain the application and the servers.

Why shouldn't we just hire a programmer and create our own application?

We have a dedicated team that provides programming, system maintenance, and user technical support. Because of our experience and our existing framework application, using EvaluationWeb is typically less expensive and ready for data collection sooner than those created by custom programmers.

What if I have to change the data elements that we collect?

Not a problem – those types of changes are made with no extra charge and we can typically make the necessary changes in approximately one week.

What if I need to send reminders to enter data?

We can send reminders to specific users about specific clients, events or other data elements – or we can send out general reminders to all users.

What about security?

All systems are password protected; we can require password changes on a routine basis if requested. Data is sent over a secure connection using SSL technology and a certificate issued to Luther Consulting, LLC by Thawte.

What about confidentiality?

We comply with the confidentiality and ethical guidelines of both the American Evaluation Association and the American Psychological Association and are experienced at gathering sensitive and private information.

We are also willing to sign non-compete agreements with single practitioners or small evaluation groups that want to use EvaluationWeb for their projects.

What if we have staff turnover?

We handle setting up an account on the system, training the new person on data entry, and deleting the old user from the system. You just need to let us know when there is a staff change.

Will EvaluationWeb replace our statistical package – like SPSS® or SAS®.

No, EvaluationWeb reports are designed for program management and monitoring. Some of our clients have chosen to conduct their own advanced statistical tests using SPSS or SAS. In those cases, data is available for download at anytime.

How long has EvaluationWeb been in business?

EvaluationWeb is a service of Luther Consulting, LLC, which was incorporated in 1998. The first EvaluationWeb system was launched in January of 2000.

What if we have data that is already collected at different sites, but we want to consolidate the data for centralized reporting?

We collect electronic data from different sources and locations at no extra cost. EvaluationWeb is capable of importing almost any kind of data.